Soul Path Holiday TRAVEL CURATORS



9 Nights & 10 Days

Vietnam

CREDIT CARD EMI OPTION AVALIABLE







PREMIUM HOTEL

SIGHT SEEING

BREAKFAST DAILY

AIRPORT TRANSFER

E-919 Ganesh Golry II, Jagatpur Road, S G Highway, Ahmedabad – 382470 Gujarat, INDIA

seles@soulpathholidays.com

+91 78610 11063

www.soulpathhoilday.com







Vietnam

(9 NIGHTS / 10 DAYS)

DAY WISE ITINERARY

DAY 01 – HANOI ARRIVAL
- Arrive at Hanoi
- City tour: Ho Chi Minh Complex, Temple of Literature, Cycle ride & Water Puppet Show
- Overnight in Hanoi

DAY 02 – NINH BINH TOUR
- Full-day Hoa Lu & Tam Cao boat ride
- Overnight in Hanoi

DAY 03 – HALONG BAY CRUISE
- Drive to Halong Bay
- Cruise with cave visit, kayaking & activities.
- Overnight on cruise

DAY 04 – HALONG → PHŪ QUỐC
- Morning cruise activities, Fly to Phū Quốc.,
- Overnight in Phū Quốc.

DAY 05 – VIN SAFARI & WINWONDERS
- Visit Safari Park & Vietnam's largest theme park
- Overnight in Phū Quốc.

DAY 06 – 3 ISLAND TOUR & CABLE CAR
- Island hopping, snorkeling, Aquatopia Water Park & sea cable car.
- Overnight in Phū Quốc.

DAY 07 – PHŪ QUỐC → DA NANG
- Fly to Da Nang, Marble Mountain, Coconut Forest & Hội An Ancient Town.
- Overnight in Da Nang.

DAY 08 – BA NA HILLS
- Full-day Ba Na Hills tour: Cable car,Golden Bridge & Fantasy Park.
- Overnight in Da Nang.

DAY 09 – FREE / LEISURE DAY
- Leisure or optional activities.
- Overnight in Da Nang.

DAY 10 – DEPARTURE
- Airport transfer for onward journey.



INCLUSIONS & EXCLUSIONS

INCLUSIONS
What's Included...

- Hotel Accommodation
- Daily Breakfast
- Airport transfers
- 9 Nights accommodation
- All intercity transfers
- Sightseeing as per itinerary

EXCLUSIONS
What's not Included...

- Travel insurance
- Visa
- Anything not specifically mentioned under "Package Inclusions"
- Optional activities (payable directly at destination), such as: **Adventure Park Fees, Excursions and Island Fees**



TERMS & CONDITIONS

Booking & Payment

- Final travel documents (air tickets, hotel vouchers and tour vouchers) will be provided within 15 days prior to the date of journey.
- Entry and exit country/city will depend on the travel dates and airline/flight availability.

Transfers & Pick-up

- Transfer – PVT / Private Transfer means point-to-point transfer only in a private vehicle. The driver will wait a maximum of 10 minutes at each pickup point.
- Guests must strictly follow the given pickup timings. Drivers will not wait more than 5 minutes beyond the scheduled time as they have other duties. If any pickup is missed, guests will need to reach the attraction or next meeting point at their own cost. It is strongly recommended to be present in the hotel lobby at least 15 minutes before the scheduled tour/transfer departure time

Tour Operations

- After booking confirmation, the sales representative will not be liable for any operational inconvenience. The operations team will send day-wise tour details and will be the primary contact for assistance during travel.
- The company will take reasonable care to make the trip smooth and hassle free; however, the company is not responsible for situations beyond its control such as airline changes, delays, cancellations, force majeure events, strikes, war, pandemic or decisions of local authorities.
- After issuance of final travel documents, the company is not responsible for any cancellations or alterations to the tour made by the client or by the airlines. Air ticket refunds and cancellations will be processed strictly as per the respective airline's fare rules and terms

Taxes

- 5% GST, 2% TCS will be applicable.

Cancellation & Refund Policy

- Free cancellation is permitted up to 45 days before the scheduled departure date. For cancellations within 25 days of departure, a cancellation fee of INR 10,000 per booking will apply, in addition to any airline, hotel or supplier charges. No cancellations or refunds are allowed after travel documents have been issued.
- Approved refunds, if any, will be processed within 7–21 working days. Government taxes such as GST and TCS are non-refundable in all cases.

Date / Package Change

- Requests to change travel dates or package must be sent by email with a valid reason at least 30 days before the original date of journey to:
- sales@soulpathholidays.com
- sph.sales09@gmail.com
- In case of an approved date or package change, the amount paid for the tour package can be utilised anytime within 6 months from the original date of journey. The client may choose the same tour or any other tour of equivalent value, subject to availability and any price difference at the time of rebooking

Immigration

- Decisions regarding entry, refusal of entry, detention, or deportation of a passenger are taken exclusively by immigration and border authorities of the respective countries and are outside the control of Soulpath Holidays or the airline
- Soulpath Holidays shall have no responsibility or liability in case the passenger is denied boarding, refused entry, detained, or deported for any reason whatsoever (including but not limited to visa/permit issues, documentation deficiencies, prior immigration history, security objections, criminal records, or overstays), and no refund, compensation, or alternative arrangements shall be payable by Soulpath Holidays beyond what is admitted by the airline or supplier, if any.



TERMS & CONDITIONS

Third Party Activities

- Soulpath acts only as an organiser and/or agent in arranging such Activities. To the maximum extent permitted by applicable law: Soulpath expressly excludes and disclaims any and all liability for any loss, damage, injury, illness, death, cost or expense (including emergency evacuation and medical expenses), whether direct, indirect, consequential or punitive, arising out of or in connection with the provision, standard, safety or performance of the Activities by third-party suppliers. All claims arising from or relating to the Activities must be brought directly against the relevant third-party supplier and/or its insurers. Soulpath shall have no obligation to defend, settle or indemnify such claims. Customers must comply with all instructions, safety rules and conditions imposed by third-party suppliers. Failure to comply may result in refusal of service by the supplier and Soulpath shall not be liable for any resulting loss or additional costs.

Customer Waiver & Indemnity

- By booking the tour, the customer (and/or on behalf of any persons for whom they book) acknowledges and agrees that: They voluntarily assume all risks associated with participation in the Activities, including but not limited to risks of personal injury, illness, property damage and death. They release, waive and discharge Soulpath, its officers, directors, employees, agents and affiliates (collectively, the "Released Parties") from any and all claims, demands, causes of action, liabilities, losses and expenses (including legal fees) arising from or connected with participation in the Activities, to the fullest extent permitted by law. They shall indemnify, defend and hold harmless the Released Parties from and against any and all claims, liabilities, losses, damages and expenses (including reasonable legal fees) arising out of:
- (a) their participation in any Activity;
- (b) their failure to comply with supplier instructions or to disclose relevant medical conditions; or
- (c) any act or omission of the customer or persons for whom they book.

Age, Fitness & Medical Declarations

- Soulpath does not recommend participation in boat rides, island-hopping, adventure sports, or other physically demanding Activities for customers aged 50 years or older, pregnant persons, or anyone with pre-existing medical conditions that could be aggravated by such Activities.
- Customers aged 50 or above, pregnant persons, or those with medical conditions must disclose such conditions at time of booking and may be required to provide a physician's clearance or sign a medical declaration. If any supplier permits participation despite such disclosure, participation is at the customer's sole risk.
- Soulpath is not responsible for medical care, evacuation, repatriation, or additional costs resulting from participation by customers who are unfit to participate.

Limitations of Liability & Remedies

- To the fullest extent permitted by applicable law, Soulpath's aggregate liability to the customer for any claim arising out of or related to the tour (whether in contract, tort, statute or otherwise) shall be limited to the total amount paid by the customer to Soulpath for the relevant tour or INR 100,000, whichever is lower.
- Under no circumstances shall Soulpath be liable for any indirect, incidental, special, punitive or consequential damages, including loss of profits, loss of enjoyment or emotional distress.

Severability & Governing Law

- If any provision of these clauses is held invalid or unenforceable, the remaining provisions shall continue in full force and effect. These terms are governed by and shall be construed in accordance with the laws of India. Any dispute arising out of or in connection with these terms shall be subject to the exclusive jurisdiction of the courts located in Ahmedabad, Gujarat, India.



TERMS & CONDITIONS

Travel Insurance — Recommendation, Requirement & Waiver

- Soulpath strongly recommends and, where specified in the tour itinerary or booking confirmation, requires that all customers purchase comprehensive travel insurance prior to travel that covers, at minimum, medical expenses (including emergency evacuation and repatriation), personal accident, trip cancellation and curtailment, and loss or theft of baggage and personal effects.
- Where Soulpath requires travel insurance, customers must provide proof of valid insurance covering the full duration of the tour at least 7 days prior to departure (or earlier if specified). Soulpath reserves the right to refuse boarding, participation in Activities, or continuation of services where acceptable proof of insurance is not provided; any costs or losses arising from such refusal shall be the customer's sole responsibility.
- If Soulpath does not make travel insurance mandatory, Soulpath nevertheless strongly insists that customers obtain comprehensive travel insurance. If a customer declines to purchase travel insurance, the customer must acknowledge and accept, by signing the booking form or checking the applicable box during online booking, that they have been advised to obtain travel insurance and that Soulpath shall not be liable for any claims, losses, expenses, medical costs, evacuation costs, or other liabilities that would have been covered by travel insurance.
- By booking, customers warrant that any travel insurance they purchase is valid, provides adequate cover for the Activities in the itinerary, and remains in force for the duration of travel. Customers shall be responsible for filing claims with their insurers; Soulpath accepts no responsibility for insurers' decisions or delays.
- Customers shall indemnify and hold Soulpath harmless from and against any claims, losses, liabilities or expenses (including legal fees) arising from the customer's failure to obtain, maintain, or produce proof of travel insurance.

Acceptance of Terms

- By proceeding with a booking, the customer acknowledges that they have read, understood and agree to be bound by these Terms & Conditions, including all clauses relating to third-party suppliers, assumptions of risk, waivers, indemnities, age/fitness disclosures, travel insurance requirements, and limitations of liability.
- The customer further acknowledges that by clicking "Book", "Confirm" or any equivalent booking button, signing the booking form, booking offline, or making any payment (partial or full) towards a booking, they accept these Terms & Conditions on their own behalf and on behalf of any persons for whom they make a booking.



sales@soulpathholidays.com www.soulpathholidays.com +91 78610 11063